

PCA News

Pony Club Australia Monthly Newsletter



PONY CLUB
AUSTRALIA

FEBRUARY 2023

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What can you be, in **2023** ?



info@ponyclubaustralia.com.au
www.ponyclubaustralia.com.au



Another First for Jamie Kah

This Pony Clubber from South Australia has definitely gone on to great things – Jamie Kah has just won the Hong Kong Classic Mile riding the 15 to 1 shot, Voyage Bubble. She has become the first female jockey to win a stakes race in Hong Kong.

She's a great example of hard work and dedication, and picking yourself up when you face setbacks.

Jamie, 26, showed talent in Pony Club, at One Tree Hill and then Mount Pleasant Pony Club, SA. She told PCA a couple of years ago she appreciated the community that Pony Club fostered for her as a budding equestrian.

"Once you join Pony Club, you sort of start knowing all the Pony Clubs around the area and start making more friends and more connections," said Kah.

"That's how I got into racing as well — a girl in Pony Club introduced me to the racing stable." Not only did Pony Club Australia provide her with a tight-knit community and introduce her to horse racing, but the games, events and competitions that Pony Club offers to all levels of riders helped Kah build the skills she needed to become a jockey.

"I'm lucky enough to have gotten to compete in games when I was younger," she said. "A lot of people go right into being a jockey, but I think the games teach a lot about balance. Being a jockey is very difficult, so being able to be a part of Pony Club my whole life and grow up with horses has helped me massively." Champion Hong Kong trainer Casper Fownes praised Kah for her earlier ride aboard his horse Royal Bomb (the first leg of Kah's double on the day), and added, "she's a great jockey . . . we need someone like her (in Hong Kong). I've been watching her career for a long time and she's gifted. . . horses run for her, it's wonderful to see how well she's done."

Yes, well done Jamie.



Main Photo: 7HorseRacing.

December Competition results



Youth
Advisory
Council

Videos to promote Pony Club
Congratulations to our draw
winners, picked from our
submissions!



Youth
Advisory
Council

Emily van der Struik (Canowindra PC)
Aria McLeod (Mount Duneed PC)
Mikayla Holden (King River PC)
Mia Fitzpatrick (Traralgon PC)



NEW PONY CLUB AUSTRALIA PATRON



Pony Club Australia is thrilled to announce that Dr Andrew McLean has been appointed as the new Patron. PCA thanks Heath Ryan for his contribution in the role over the last four years.

Andrew is an Honorary Fellow of the International Society for Equitation Science and in demand as a speaker at conferences, universities and clinics across the world.

Andrew is well known in Pony Club as a past rider, coach and PCA board member. The current PCA rider syllabus was inspired by Andrew's leadership.

We thank Andrew for accepting the appointment and look forward to his continuing involvement and support of Pony Club.

Do You Have a PIC?

(Property Identification Code)



Biosecurity and traceability are important issues for animal owners. Over the last three years we have all learned a lot of epidemiology!

The property where your horse or pony is kept should have a PIC number, which is issued by your state department of Agriculture. Each Pony Club or event venue that horses attend should also have a PIC.

A national taskforce has been looking at traceability systems for horses and filed its report in December 2022. [You can read a summary here.](#)

We will watch and wait to see how the recommendations are adopted by governments and industry. A good traceability system relies on identification of individual horses and knowing where they are. So apply for your free PIC today.

Changes to the Medical Services Framework

The National Safety Committee has revised the Minimum Medical Standards for 2023 and the [revised framework is on the PCA website.](#)

There is a change affecting Showjumping events and many events will be rated as Base Plus. Larger events with three or more rings running concurrently are rated Intermediate.

A reminder that clubs and event organisers are encouraged to apply for advice or an exemption if there is difficulty securing required services in the local area and an alternative plan is proposed. The application is reviewed by your state office. Apply here

<https://form.jotform.com/PonyClubAust/medical-standards-variation>





2023 AUSTRALIA DAY HONOURS



Order of Australia Medal for services to horse sports

PCA congratulates Michelle Harper for her well-deserved OAM awarded on Australia Day.

Michelle was involved in Pony Club as a rider, instructor, parent, grandparent and committee member since the 1970s.

Michelle was President of Yarra Glen Pony Club in Victoria and instrumental in rebuilding the club after the Black Saturday fires.

She was a director of Pony Club Australia for five years and Chair 2018 - 2020. During this time she led major improvements in governance, safety and expanded opportunities for members.

The PCA syllabus can now take you further

Pony Club Australia's Proficiency Certificates can now provide Recognition of Prior Learning (RPL) towards many accredited courses, delivered by TAFE and online education providers, that members may wish to pursue.

Pony Club Australia has mapped our proficiency standards with the Australian national training system (ASQA) and offers RPL towards many VET (Vocational Education and Training) approved courses.

VET Certificate levels start from Level 1 through to Level 4 and then onto a Diploma. The PCA Syllabus can provide RPL for courses such as Racing, Agriculture, Equine Studies, Horse Breeding, Equine Dentistry, Community Services all the way through to Diploma of Sport, and Diploma of Equine Management.

For a full list of where the PCA Syllabus can take you, visit the website at

https://ponyclubaustralia.com.au/further_education/

- **Racing**
- **Agriculture**
- **Equine Studies**
- **Horse Breeding**
- **Equine Dentistry**
- **Community Services**
- **Diploma of Sport**
- **Diploma of Equine Management**





IPE team does us proud

Congratulations to the PCA InterPacific Exchange team (showjumping) who have returned from New Zealand after some wonderful touring, forming of new, lasting friendships, and a second place in the Nations' Cup! Final results USA 1st, AUS 2nd, CAN 3rd and NZ 4th. You can read all about it (and mascot Henry) on their Facebook page [@PCAInterPacificTeam](#)

Well done to Meaghan Sutherland (coach), Dezi Roos (manager) and riders Ashleigh Bennett, NSW, Georgia Elias TAS, Georgia Goss WA and Bridget Mouat VIC. And of course Henry the mascot (inset).

As you will see in this issue there are many opportunities in 2023 to be in a National team, either in an overseas competition or here at home, on your horse, in a virtual competition. (See Page 8)



Committee member course

The Start Line - Directors Education Course
If you are on a committee this course is a must!
Learn about good governance and your legal obligations as a committee member.

Whether you are on the committee of a small club or on the Board of a National, State or Territory governing body the duties and responsibilities as a director (committee member) are essentially the same. [Find out all about it in this course!](#)

Leadership opportunity for women



Apply directly by
3rd February to
[AIS Women Leaders
in Sport](#)

Are you working or volunteering in a leadership role in Pony Club, or you would like to?
Are you a woman (or identify as a woman) 18 years or over? Then this course may be for you!
You need to commit to attending all seven (7) sessions (there are day and evening series).
The program equips individuals with modern leadership techniques, offers crucial insights into the sporting world and connects women from all corners of the country.
Leading facilitator, Sue Cormack, hosts the sessions over seven weeks, covering topics such as leading self, working in and with teams, and courage in leadership. Sue has worked with emerging Pony Club leaders in the past.

New Year, New Sport! 😊

Challenging all clubs to try a new sport for 2023

Has your club
ever tried

- Tentpegging
- Polocrosse
- Archery
- Vaulting
- Quiz
- Musical ride
- Ride to time
- Working
equitation
- Jumping
equitation
- Navigation
ride
- Tetrathlon

and ...?

15

There are 15
sports guides on
the PCA website
to get you started



www.ponyclubaustralia.com.au/sports/disciplineofthemonth



What can you be, in 2023 ?



There are lots of opportunities for riders, coaches, officials and supporters in 2023, to enjoy and help their Club and the Pony Club movement.

Riders

1. Develop leadership skills

Riders 14-18 years can study and earn their Leadership Certificate

Now in its third year, applications are now open for the 2023 intake.

Apply by **February 10, 2023.**

[Read more about the program here.](#)



Emily Monro, 14, Bendigo Pony Club, organised a 'Rally and Ride' event as part of her leadership training in 2022.

Her mentor was Catherine Beh, Cobbitty Pony Club NSW. She expects the certificate will help her with tertiary opportunities and employment.

2. Explore Pony Club Academy

Sign up for the PCA Academy to access some different lessons and games for E, D and D* certificate levels.



It's fun and it's free for members.



www.ponyclubaustralia.com.au/members/PCAAcademy



What can you be, in 2023 ?

Riders

3. Aim High: Work on your next certificate

Your certificates could be a good career move too:
Check out how the PCA certificates map to the national competency (ASQA) standards.



www.ponyclubaustralia.com.au/further_education



If I get my B Certificate I might be selected for an international team!

I think it just means the riders, sigh*.

* Virtual competitions mean you CAN use your own horse

4. Represent Australia

There are more international opportunities for riders, thanks to the expansion of virtual competitions (on your own horse) and the collaboration of the Pony Club International Alliance.

- Showjumping (virtual) *
- Dressage (virtual)
- Quiz (virtual)
- France (overseas trip)

Click above to apply or find out more.



* PCA is seeking a state to host the showjumping and the national team will come from the host state.



February 2023- 8

What can you be, in **2023** ?

Coaching

1. Foundation Coach

The PCANCAS Foundation coach is the first step in the coaching pathway. It is available to members 16 years and over. You can work through the course at your own pace and be assessed by a local coach. The manual is only \$28 and available from the PCA store on JustGo.

The course outline and assessment details are available on the [website under Coaches](#), or join in an information webinar (Zoom) on either

- [Wed 8th February](#) or
- [Tues 14th March](#)

at 8.00pm (AEDT). These will go through the framework for the course and answer any questions.



www.ponyclubaustralia.com.au/coaches/coach_education

2. Coach or manage an international team



Apply:
[International Mounted Games Exchange \(NSW, Nov 2023\)](#)
[France, showjumping team July 2023](#)
[Quiz coach, Dec 2023](#)

What can you be, in 2023 ?

Supporters and Officials

1. Gear checkers and First Aiders

Pony Clubs always needs Gear Checkers. The manual is a free download, there is a great webinar to watch and an online test. You can get assessed locally and it is a great first step for young members (16 years and over) and anyone to learn about fit and choice of gear.

Five easy steps (Page 12)

[\(Check the website under Coaches/Coach Education\)](#)

www.ponyclubaustralia.com.au/coaches/coach_education

First Aid services are important for Pony Club activities and events. The basic First Aid course (HLTAID011) is delivered online by many providers.



75 gear checkers have been approved already, from VIC, NSW, SA, TAS, WA and NT. To date PCV have had 50 members achieve their Gear Checker accreditation. We congratulate them all and say thanks to the zones who have given members the opportunity to work towards this new accreditation.

2. Use Your Skills

Would you like to apply your passion and expertise to advance your favourite sport?

PCA seeks members for **discipline committees**, bringing together like-minded and skilled people from across Australia. The committees support the disciplines, including developing rules, officials, coaching skills, and national and international opportunities.



www.ponyclubaustralia.com.au/AboutUs/PCATeam



What Happens in a Pony Race?

The year has kicked off with a popular pony race exhibition at Warwick Farm, NSW on Australia Day.

Organised by Thoroughbred Industry Careers in conjunction with PCA and PCANSW, there's a chance again this year (as in 2022) that riders in other states will get to experience the thrill of meeting jockeys, wearing silks, and riding down a racetrack 'straight' in front of a large cheering crowd.

For those who want to put their hand up when the opportunity comes in other states, we thought we'd explain what actually happens. [You can also watch the day unfold here.](#)

Applicants need to be 12 yrs and under, and ponies 13hh or less. Applications are invited when races are announced. Nine NSW Pony Club members were selected to represent their clubs. Riders must attend two practice sessions at Warwick farm before race day. The practice sessions gave riders a look at what to expect as letting the ponies have a look at new surroundings.

Australia Day morning started with riders collecting their silks and a briefing, followed by a walk of the course proper. Riders were keen to get saddled up and after a quick warm up riders returned where they were introduced to one of Australia's top trainers, Joe Pride owner of Prides Racing. Joe spoke about how he started out and his passion for horses and racing.

Riders were keen for a start and headed over to the mounting yard with their ponies and handlers. While the handlers stayed with the ponies, riders got a tour of the jockey rooms, and also got to use the jockey's scales. Riders were then introduced to jockeys, where they got to ask some questions and get a few quick tips.

Riders mounted their ponies and headed to the start line. At the start line riders were all focused and in the starter's hands, and they were off and racing down the straight like professionals. What a fantastic display of pony racing from all our young Pony club members.

Thoroughbred Industry Careers along with Australian Turf Club do a fantastic job in highlighting the skills of our young future stars.



TOP: Winner Jake McEvoy

RIGHT: Harry and Teddy - riders even got to use stables overnight before their big race, thanks to Inglis.

BELOW: Two other riders begin to challenge Jake, and they almost cross the finish line together, to the delight of the race day crowd.



The eventual winner was Jake McEvoy, son of top jockey Kerryn McEvoy, on 'Remi' from Mangrove Mountain Pony Club, who led from start to finish - but not without being challenged by two others in the final 100m or so, almost needing a photo finish!

Well done to:

Natalie Razon - Mount Sugarloaf PC

Amelia Nickson - Moruya PC

Harry Murphy - Kiama PC

Jake McEvoy - Mangrove Mountain PC

Rhys McEvoy - Mangrove Mountain PC

Caley McKellar - Oberon PC

Alexa Garcia - Glenorie PC

Harper Wheatley - Cobbitty PC

Maddison McConachy - Loop Line PC

National Gear Rules ~ Reminder

You can find the National Gear Rules 2023 edition on the [PCA website under SPORTS](#) (free to download) or ask your club.

Changes have been made concerning:

- Bitless bridles
- Nosebands
- Dark coloured johds and pants
- Number of saddlecloths
- Back protectors
- and more.



The latest changes to the Gear Rules, (Edition 2023) which had input from all States, have been well received by our members.

Don't forget:

They apply to all members throughout Australia, for rallies, musters and competition, and will be updated (for new gear etc) annually.

You can still use the **2022 edition** as long as you also read the **2022 Appendix**, which brings you up to date with the 2023 changes.

There are exemption forms for those who have a good case for using gear not in the Rules; these are submitted online.

Become a Gear Checker in 5 easy steps

Your club needs you! Have you been wanting a way to help out at your club?

Step 1 - Familiarise yourself with the PCA National gear rules. This can be found on the PCA website under policies [NATIONAL GEAR RULES - Pony Club Australia](#)

Step 2 - Download and read through the free gear check manual. This can be found under coach education on the PCA website [COACH EDUCATION - Pony Club Australia](#)

Step 3 - Find an assessor. If you are unsure of who is an assessor in your area ask you club, zone or state (assessors can be current Level 1 coaches)

Step 4 - Complete the online written test <https://form.jotform.com/PonyClubAust/gear-checker-accreditation>

Step 5 - Complete a practical gear check with your assessor

Once you have completed and passed your practical assessment your accreditation will be added to your credentials on JustGo.

There is also a gear checkers guide webinar that you can watch for extra info: [Gear Checkers webinar Oct 2022 - YouTube](#)



Horse Parasite Management survey

You are invited to participate in a research study on "Horse owner parasite management practices and the factors influencing their decision making processes".

The study is being conducted by Wendy Nixon, a Bachelor of Science (Honours) student from the School of Agricultural, Environmental and Veterinary Sciences at Charles Sturt University.

To participate you need to be 18 years old or over, and be the primary manager or carer of horses and/or ponies that you would normally take to pony club events.

The survey is anonymous, and it will not be possible to identify you from your answers. The survey is being conducted using the SurveyMonkey platform.

Researcher:

Mrs Wendy Nixon BEquineSc

Bachelor of Science (Honours) student

Email: wnixon02@postoffice.csu.edu.au

To participate, scan the QR code or go to

<https://www.research.net/r/HorseParasiteManagement>

'Previous research has shown that there is increasing resistance of worms that affect horses to common de-wormers.

The purpose of this study is to explore and better understand the decision making processes owners use in managing their horse's parasites as well as identifying the practices chosen. This project is important as it will provide valuable knowledge and encourage dialogue between researchers and the horse industry.'



Hot weather policy

This policy is to assist in safeguarding the welfare of horses and riders in Pony Club activities.

The policy sets out the relevant and appropriate risk factors to be considered when determining if and how an event should be conducted on days of high thermal load.

[**Pony Club Australia Hot Weather Policy can be found here.**](#)





**Dr Jacqui Panozzo,
WormCheck**

- Worm faecal egg count (FEC) service for horses and livestock.

An itchy tail does not always mean pinworm

So if it's not worms, what could it be?

Firstly, check the condition of their skin and coat. Poor skin condition may lead to itchiness, and this is the most likely reason your horse may be tail-rubbing. Adding in supplements to their diet to improve skin and coat health may be all that is needed. Protein, fats and B vitamins can make a difference. B vitamins are required for building the proteins that are required for good skin and hair growth, so it is worth having a look over their diet and making sure nothing is lacking.

If tail-rubbing is more serious, it may be a skin infection. These can range from bacterial or fungal infections through to ectoparasites. I can't write to bacterial/fungal infections – these would need veterinary diagnosis. However initial treatment can be medicated shampoos to see if it elevates any symptoms.

The most common ectoparasite that would cause itching are horse lice. These are identified by seeing the adult lice living on the hairs/skin. Treatment is with washing horses using an insecticide (pyrethroid) shampoo/wash. However this needs to be repeated several times as the eggs are tough and not highly susceptible to insecticides.

'Less common, but more serious, is infection with horse mites. Serious mite infection will lead to mange.'

Less common, but more serious, is infection with horse mites. Serious mite infection will lead to mange. Mites should be treated with washes containing appropriate drugs, or oral ivermectin/moxidectin treatment. (Hence why some people with itchy horses think it was worms that caused the itchiness, as using an ivermectin dewormer decreased symptoms.)

If your horse is tail rubbing, first, check for pinworm eggs. If there are none, consider their skin condition, and if there is anything you can do to help improve it. But if your horse does have pinworms, [more information on treatment and management can be found here.](#)



The Centre Page

Introducing new accredited riding centres to the Pony Club® family

Elemental Equine



We welcome Elemental Equine, based at Chatsworth, north of Brisbane as our newest Accredited Riding Centre for our riders without ponies program.

Carly Duckworth is a Pony Club Level 1 instructor who offers both group and individual lesson on her four school horses. Also popular is her weekly mature rider sessions and we have seen more and more adult riders wanting to join Pony Club across the country and learn how to ride.

She appeals to a wide market with home schooling classes, school holiday programs and workshops for both ridden and groundwork. Her daughter Ruby is also a wonderful equestrian competitor too.

For some added equine joy, Carly also has Rosie, Pearl and the Little Donkey as friends to her riders and horses. (Did you know donkeys can see all four hooves at the same time?)

She has recently completed some wonderful riding centre infrastructure projects with new yards, and updated arena that we are sure her riding centre members are going to love.



Pony Club Australia accredits approved riding centres around Australia to teach the Pony Club syllabus to riders without their own horses. Riders, if and when they get their own horse, are then able to join a local Pony Club. [MORE HERE:](#)

How can two members use the same email address for their JustGo membership profiles?

Members can share the same email address in the JustGo system by creating a "Family".

Through the Family setup, even new members can use the same email address as the existing members when signing up.

For example, a parent has used their email address in their child's profile and now wants to create their own profile in the system with the same email address. If they use the sign-up option, the system will prompt that the email address is in use but by creating a "Family" in the system, it becomes possible to use it a second time.

Creating a Family in the system not only enables new members to use existing members' information (email address, phone number, address etc) but also gives members access to all other member's profiles in the family through their login.

For example, Sarah has created a family in the system and has added her two children to her family. Now, Sarah can access both her children's profiles, pay their memberships, register them for events and manage other details all through her profile.

How to create a family in the system:

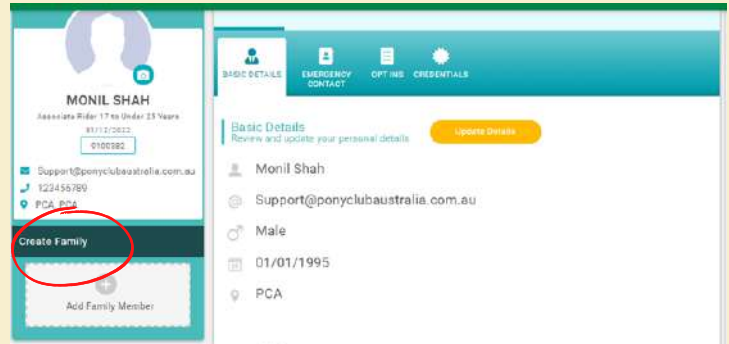
1st Step – Click on My Profile > Scroll down to "Create Family" > Add Family Member.

2nd Step – Select "Existing Member" – If a profile for a member already exists in the system.

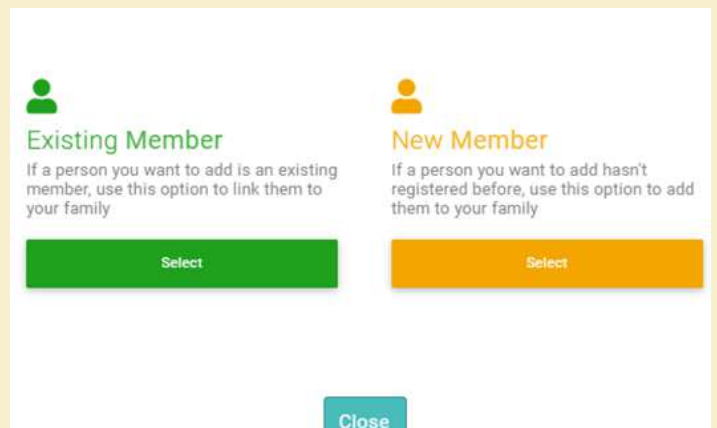
Select "New Member" – If the member is new to Pony Club and doesn't have any membership profile.

Please note that all children under the age of 18 must have an adult as a club member.

One of the advantages to a using a 'family' email with your membership is you don't get important Pony Club emails multiple times



Step 1



Step 2



How do I request a transfer?

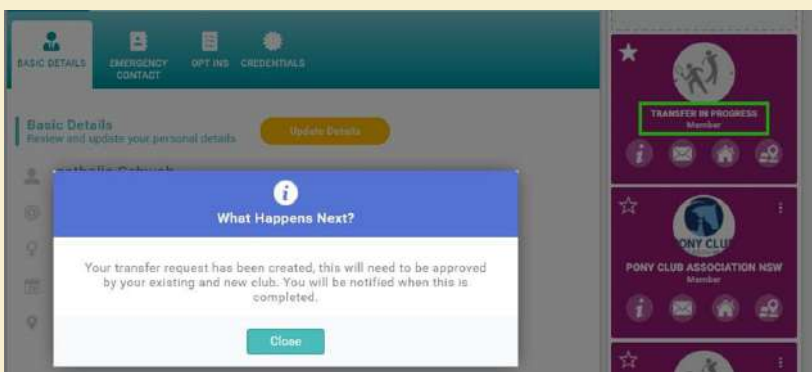
On the right side of the My Profile page, click on the three dots next to the club's name and select the Transfer option.

(Please only do this for the club and NOT for the zone and the state)

Check if the current club displaying is the correct one, then click on the Club Finder button to find your new club. Describe in the box why you need to be transferred, and click Save.

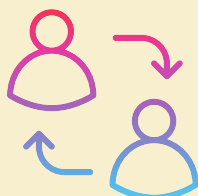
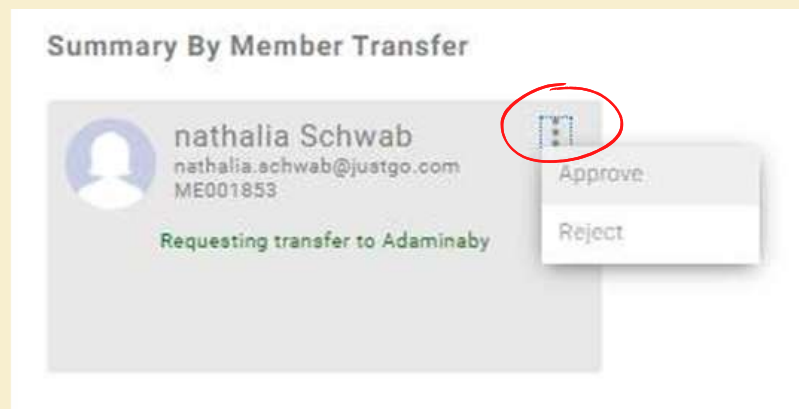
A pop-up will appear confirming your request. Both the clubs need to approve the transfer and upon approval an email notification will be sent to the member.

The screenshot shows a 'Transfer Request' form. At the top, it says 'You are requesting a transfer from your club, 'Berry'. Please select a new club below:'. There are two dropdown menus: 'Current Club:' with 'Berry' selected, and 'New Club:' with 'Adaminaby' selected. A purple button labeled 'Or Use Club Finder' is below the 'New Club' dropdown. Below that is a text area for 'Please provide a reason for your move:' with the text 'Address change.' entered. At the bottom are 'Cancel' and 'Save' buttons.



How does a club admin approve a transfer request?

Click on Club Members, go to the Membership dropdown, and select Transfer Requests. All the transfer requests will appear there. Click on the three dots and click Approve/Reject.



Out and About

Is your Club doing something that might inspire others? Let us know!



RPC 'PINK' Freshmans SJ Breast Cancer Fundraiser
 ♥ Goods & services auction
 ♥ Guest speakers ♥ Great food
 ♥ Show jumping ♥ EFT available
 ♥ Best dressed prizes ♥ Raffles



Benalla Pony Club held a freshman's jumping fundraiser last month. All proceeds were donated to McGrath Foundation and the Albury Cancer Centre to further assist breast cancer care and research.



Pony Club Victoria had held coach accreditation. Congratulations to new coaches:

LEVEL 1
 Janelle Bean-Thornton
 Lynn MacIntyre
 Caitlin Blanch



PRELIMINARY
 Nadine Monro
 Lynn MacIntyre
 Rachel Bartolo
 Melissa Gillespie
 Sharon Dent

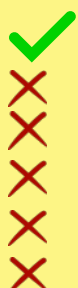
Tamborine Pony Club have installed [Sonaray Equestrian](#) solar lighting for night competition/rallies on their 78x47m arena to Australian Equestrian jumping standards. Looks great!



Well done Widgee and District PC rider, Aurora 6yrs, who completed her first 14km Endurance Ride with Rebeccah her Mum, facing a scary storm on the way.



National Integrity Framework: Your February issue of Integrity Talk starts on the next page



- Child safety
- Abuse.
- Bullying.
- Harassment.
- Competition manipulation.
- Illicit drugs.



INTEGRITY

TALK



PONY CLUB
AUSTRALIA

TALKING INTEGRITY IN PONY CLUB



WELCOME TO
INTEGRITY TALK!

Suanne Waugh, PCA Integrity Manager
Integrity line: 0424 067 045

NATIONAL INTEGRITY FRAMEWORK COMPLAINTS PROCESS

Pony Club signed onto the National Integrity Framework effective from the 1 JULY 2022. Breaches of the Member Protection, Child Safeguarding, Improper Use of Drugs and Medicines and Competition Manipulation and sports wagering policies will now be managed by Sport Integrity Australia, an independent and impartial body.

PONY CLUB AUSTRALIA COMPLAINTS PROCESS

Pony Club has many rules, regulations and policies all aimed at making Pony Club a fair, safe and fun place to learn about horses and horse riding! If your complaint is not regarding a breach of the National Integrity Framework policies then raise your concerns with Pony Club.

COMPLAINTS PROCESS

Pony Club Australia has signed up to the National Integrity Framework so this means any complaint that involves an alleged breach of the Member Protection Policy, Child Safeguarding Policy, Improper Use of Drugs and Medicines in Sport or Competition Manipulation and Sports Wagering will all be managed by Sport Integrity Australia.

Pony Club has many rules, regulations and policies all aimed at making Pony Club safe, fair and fun. If you think policies such as the Code of Conduct, Horse Welfare Policy or any other rule or regulation has been breached you can complain to Pony Club.

A formal complaint or a report can be made to either Pony Club or Sport Integrity Australia. The PCA Complaints form will help you to ensure your report or complaint is made to the appropriate organisation.

Click the box
to find the
resource!

**COMPLAINTS, DISPUTES AND
DISCIPLINARY POLICY (NIF)**

**NIF COMPLAINTS
PROCESS VIDEO**

**CONDUCT & DISCIPLINARY
POLICY (PCA)**

GOT A QUESTION?

Ask Suanne at
E: integrity@ponyclubaustralia.com.au
P: 0424 067 045

PCA Complaint Form

Click here

CLICK HERE



NATIONAL INTEGRITY FRAMEWORK COMPLAINTS, DISPUTES AND DISCIPLINE POLICY

Overview

The *Complaints, Disputes and Disciplines Policy* provides sport and its participants with an independent and impartial complaint management process run by Sport Integrity Australia.

This means when someone wants to make a formal Complaint about allegations of Prohibited Conduct, it will be Evaluated and Assessed independently by Sport Integrity Australia. This removes any risk of a conflict of interest or perceptions of bias.

The *Complaints, Disputes and Discipline Policy* sets out the process for how Complaints will be managed by Sport Integrity Australia, including how disputes will be Finalised and Sanctions imposed.

What issues will Sport Integrity Australia manage?

Under the Policy, Sport Integrity Australia will look into any issue defined as 'Prohibited Conduct' within these policies:

- ✔ Child Safeguarding Policy
- ✔ Member Protection Policy
- ✔ Competition Manipulation and Sport Wagering Policy
- ✔ Improper Use of Drugs and Medicine Policy
- ✔ National Integrity Framework.

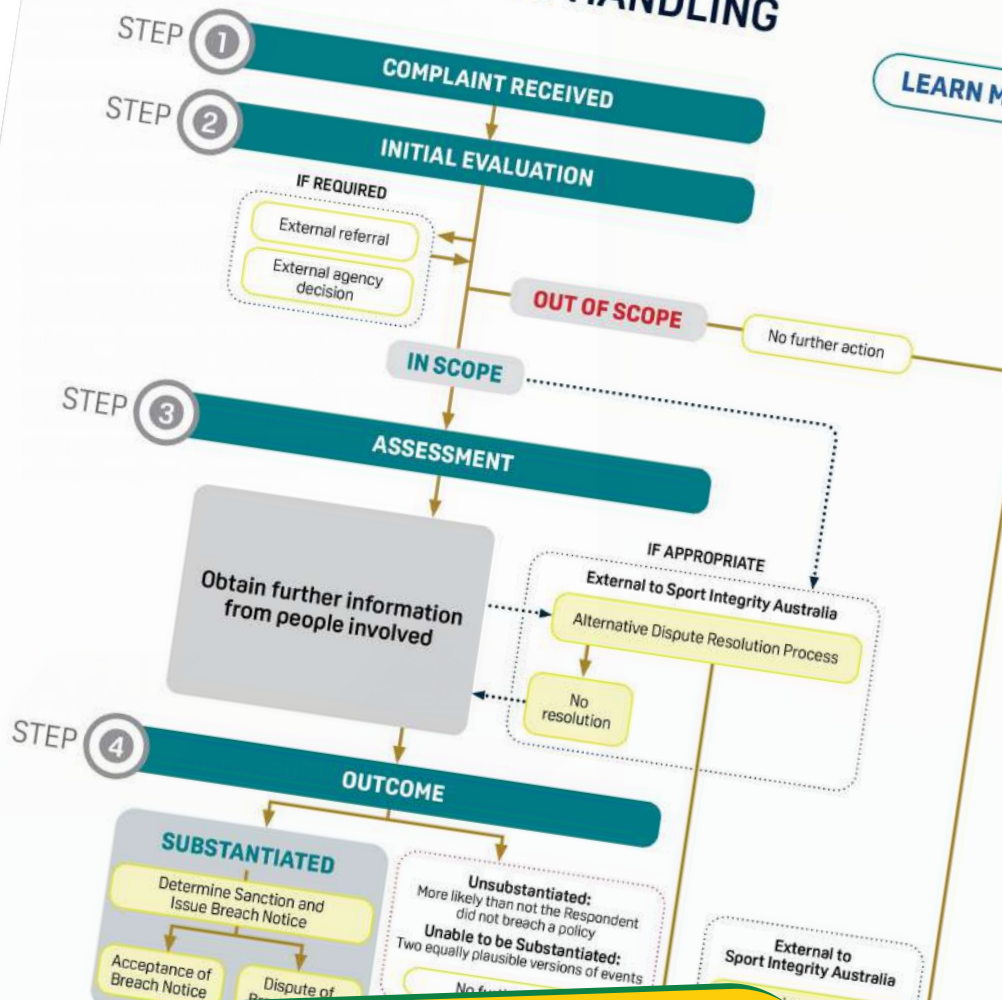
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CLICK HERE



NATIONAL INTEGRITY FRAMEWORK STEPS IN COMPLAINTS HANDLING



LEARN MORE

Got a Complaint?

Lodge your complaint on the PCA Complaints Form

The PCA Complaint Form will help to ensure your complaint is managed by the appropriate organisation

CLICK

